



Reliant at a Glance

The Leader in Edge Computing for Retail and Hospitality

From omnichannel payments to mobile applications to immersive rich-media customer experiences, technology is transforming at lightning speed the way retail and hospitality chains do business today. Managing all this change is not easy, especially in an era of ubiquitous computing where mobile-first initiatives, cloud migrations, and IoT can be a top priority. Meanwhile, there are legacy applications and infrastructure which need to be supported while still bringing new systems and applications into your environment. For today's busy retail and hospitality executives who demand agility while also looking for ways to lower operational costs, Reliant offers an edge computing solution that provides a better way to deliver in-store applications and systems. Unlike the traditional, inflexible approach to back-office systems, Reliant Platform addresses your compliance gaps by consolidating network, security, infrastructure, and application functions into a virtualized platform that operates at the edge between your locations and the cloud or data center.

Since every organization relies on technology to operate their locations, new approaches to IT are critically necessary. What is needed is a new approach to cost-effectively deploy, secure, and manage the next generation of in-store customer engaging applications. Reliant delivers on this new era of technology innovation head-on by providing business establishments with an edge computing platform solution. Edge computing brings the processing power closer to the edge of the network where it is needed – your store or restaurant. By putting the power here, you gain faster response times since you don't need to go through the cloud and out to the data center to get data, more reliability as you continue to have full operations even with loss of connectivity, and there are full PCI controls and security. Reliant integrates your new and legacy systems into an integrated, scalable system. The result is a simpler and more effective way to deploy and manage applications, networks, and security controls at each location.

Here are just some of the many benefits that Reliant Platform provides retail and hospitality chains:

REDUCED COSTS

- Simpler approach to networking, security, and in-store applications
- Fewer personnel hours needed to maintain and control configurations
- Substantial savings through automation and system consolidation

IMPROVED SECURITY

- Availability of all PCI controls
- Ability to segment applications into separate containers
- Centrally managed software configurations and updates for better integrity and fewer configuration mistakes

INCREASED RELIABILITY

- Continued operations when connectivity to cloud or data center is lost
- Dynamic configuration reduces discrepancies between disparate software environments
- Real fault-tolerance through in-store hardware redundancy and automated failover

Reliant Platform

Reliant Platform is an edge computing platform that uses virtualization and a web-scale DevOps infrastructure to automate delivery and management of applications, networking, and security controls to the store or restaurant. By leveraging the latest technologies in application and system orchestration, Reliant Platform more effectively delivers immersive customer experiences and supports agile application delivery. This includes in-store web content, digital images, music, networking and security controls, along with traditional retail systems such as payment, POS, mPOS from one centrally managed, in-store platform. Results from implementation are reduced costs, improved security, and increased reliability.

Delivering cloud-level automation to physical stores through an edge solution is the core competency that sets Reliant apart. This is why many of today's top global brands have selected our platform to deploy their next generation of mobile, agile, and customer-engaging applications. Our customers include leading chain retailers and restaurant operators with twenty-five to more than several thousand locations. They cover industry segments such as luxury retail, specialty, big-box, convenience stores, quick service restaurants, and casual as well as fine dining.

Configurations and software updates are maintained centrally from either your corporate data center, your cloud, or our PCI compliant cloud through Reliant Platform Manager. Our managed services are designed to support your applications and infrastructure 24x7.

More About Reliant

OUR COMMITMENT TO INNOVATION

Reliant automates the management of your technology. By addressing security, networking, and in-store computing on a holistic basis, we help retail and hospitality chains reduce the cost and risk of delivering the next generation of customer-engaging applications to their stores. Reliant Platform's allows you, for the first time, to consolidate a wide range of different network, security, infrastructure, and application functions into a single solution resulting in reduced costs, improved security, and increased reliability.

Our management team consists of leaders in the fields of networking, PCI compliance, POS, mobility and payment technology, who bring together decades of retail industry and technology experience.

PROFESSIONAL SERVICES

Reliant provides our customers with professional services that focus exclusively on the needs of retail and hospitality. Our professional services offer expertise and implementation services around applications, payments, PCI security, and converged and web-scale infrastructure. We identify and prevent threats to your environment while also ensuring that critical systems are optimally designed, implemented, and supported. The scope of the analysis may include corporate offices, store locations, e-commerce, and call center environments. We will assess your information security posture and gaps in compliance, as well as provide critical skills to help you meet the increasingly complex needs of today's retail and hospitality technology infrastructures.

MANAGED SERVICES

Reliant offers managed services specifically targeted at retail and hospitality technology operations. These include the management of Reliant Platform infrastructure around PCI security, networking, payment, and retail applications support. Our managed services can offload the periodic support of these key infrastructure components from a customer's existing staff at typically lower costs than when done through internal delivery. All of Reliant's managed services are provided via on-shore US based employees working out of our Tallahassee, Florida or New York offices. Managed services are provided on a 24x7 basis.

Together, our professional and managed services can implement and support your next generation of customer engaging applications while ensuring that all of your critical systems are optimally designed, implemented, and supported. With the Reliant advantage, retailers and restaurant operators are able to preserve their peace of mind while keeping pace with the demands of today's rapidly evolving business environment.